



PLEASE JOIN US FOR THIS MONTH'S PROGRAM!

MAPPING TECHNIQUES FOR CONTINUOUS IMPROVEMENT

Randy Simons, Lean Expert and Six Sigma Black Belt, will introduce the Lean Concepts of value and waste and discuss why "mapping" is essential to improving business processes. He will share eight different mapping techniques that illustrate unique perspectives that allow practitioners to streamline and add efficiency and greater effectiveness to work processes. Mr. Simons is currently the Director of Generation Services for PNM Resources and an instructor for UNM Anderson School's Lean Practitioner Course.

Thursday, September 17, 2015
7:30 – 9:00 am - breakfast
Marriott Uptown Albuquerque Hotel
2101 Louisiana Blvd NE, Albq. 87110

Breakfast: coffee & assorted pastries.

**For more information and to register, visit the website: <http://www.AQNetwork.org>.
The breakfast is at no charge to employees of member organizations; guests pay \$20.
RSVP by Tuesday, September 15.**

**The program is part of the Quality Certificate Program offered by AQN,
in partnership with the UNM Anderson School of Management.**

The Albuquerque Quality Network (AQN) has been engaged in promoting education and training on quality principles and processes to improve organizational performance for twenty-five years.

AQN serves as a resource for businesses and organizations with regular breakfast seminars with speakers on performance measurement, process management, recognizing and building strengths, turning numbers into clear and useful information, and more. The topics are relevant to those on a "Quality Journey" with programs like Six Sigma, Lean, the Malcolm Baldrige National Quality Awards, and others.

AQN recently partnered with the Anderson School of Management at the University of New Mexico for a certification program on quality management.

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