



PLEASE JOIN US FOR THIS MONTH'S PROGRAM!

LEAN CONCEPTS AND TOOLS TO DRIVE CONTINUOUS IMPROVEMENT

David Ortega, Lean Expert and Six Sigma Black Belt, will introduce the Lean Concepts of Measurement and Tools to Drive Continuous Improvement. He'll discuss why they are important to the improvement journey. He will share proven methods for goal and metric selection that will assist you in measuring your processes and to empower your teams for ongoing improvement.

Mr. Ortega is currently a Senior Project Manager in Management Systems for PNM Resources and an instructor for UNM Anderson School's Lean Practitioner Course.

Thursday, October 15, 2015

7:00 - 7:30 am - Networking: Coffee & pastries served

7:30 - 9:00 am - Program

**Marriott Uptown Albuquerque Hotel
2101 Louisiana Blvd NE, Albq. 87110**

For more information and to register, visit the website: <http://www.AQNetwork.org>.

The seminar is at no charge to employees of member organizations; guests pay \$20.

RSVP by Monday, October 12.

**The program is part of the Quality Certificate Program offered by AQN,
in partnership with the UNM Anderson School of Management.**

The Albuquerque Quality Network (AQN) has been engaged in promoting education and training on quality principles and processes to improve organizational performance for twenty-five years.

AQN serves as a resource for businesses and organizations with regular breakfast seminars with speakers on performance measurement, process management, recognizing and building strengths, turning numbers into clear and useful information, and more. The topics are relevant to those on a "Quality Journey" with programs like Six Sigma, Lean, the Malcolm Baldrige National Quality Awards, and others.

AQN recently partnered with the Anderson School of Management at the University of New Mexico for a certification program on quality management.

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