



## **Quality Certificate Program**

Are you keeping abreast of quality and organizational improvement best practices? In today's competitive economy, organizations strive to continually achieve and sustain high quality and productivity levels. Learn how to help your organization accelerate their performance excellence journey.

The Albuquerque Quality Network, in partnership with UNM Anderson School of Management offers this engaging and educational program covering various ways quality principles help achieve and sustain quality and performance excellence. Included are quality principles which impact effectiveness of strategic planning and execution, customer engagement, organizational leadership and management, project management, continuous improvement processes and measures, and use of data and information to bridge organizational and operational/process performance.

Presented by experts at the forefront of the latest developments in their field, each session focuses on the skills necessary for the job and offers practical suggestions for applying these skills in real-world situations.

**Registration fee**: \$50 for AQN Members, non-members need their organization to join AQN or become an individual member. Use this form to initiate participation towards each 12 hour (8 session) certificate level.

## Albuquerque Quality Network / UNM Anderson School of Management **Quality Certificate Program REGISTRATION FORM** Title \_\_\_\_\_\_ Alternate Phone Organization \_\_\_\_\_ City Address State \_\_\_\_\_ Zip\_\_\_\_ Email Address \_\_\_\_\_ Certificate Level: (check one) Level 1 Competency 12 hours/8 sessions Level 2 Proficiency 24 hours/16 sessions Level 3 Expertise 36 hours/24 sessions Level 4 Mastery 48 hours/32 sessions and a possible project (details TBD) Payment Amount: \$\_\_\_\_\_ (Mail credit card payments - On line payments not available) Check Purchase Order Invoice Credit Card Charge my credit card: VISA MasterCard Card # \_\_\_\_\_\_ Exp Date \_\_\_\_\_ Security Code \_\_\_\_\_ Billing Address Zip Code Signature \_\_\_\_\_ Name on Card Submit to: Albuquerque Quality Network · PO Box 16165 · Albuquerque, NM 87191-6165 For more information, contact us at: agn@agnetwork.org