



ALBUQUERQUE QUALITY NETWORK

Seminar

Register at www.AQNetwork.org



Nov 16, 2023

7:15-9 am

Via Zoom

Zoom link will be sent upon registering

Members: Free

Non-Members: \$20/Seminar

Promoting a Quality Mindset through Intentional Writing *Presented by Erin Lebacqz*

We often hear it said that "Quality isn't a department; it's a mindset." Quality professionals can promote that mindset in their own teams and throughout the organization by writing with intentional language. This presentation will help you:

- Use words intentionally to boost clarity and reduce misunderstandings and errors
- Boost the importance of Quality through intentionally-written emails
- Include more perspectives in Quality decision-making and application by creating a collaborative culture around Quality



LEARN

Presented by experts at the forefront of their field, sessions focus on skills and offers practical suggestions for applying them in real-world situations.



CERTIFICATION

Demonstrate your commitment to upholding quality standards and continued learning to earn Quality Certificate from the UNM Anderson School of Management



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